Video Recording Checklist

For smartphones and webcams

Before you start

Before you start recording, please watch our short video that explains how to get the best results from a smartphone or webcam.

You don't need any additional equipment for this – you can use everyday items from around your home or workplace.

To watch the video, scan the QR code with your smartphone, or visit this URL: http://bit.ly/3tYxrWY

Checklist

Choose a quiet location Make sure there are no loud noises or hums, such as air conditioners. Avoid filming outside as noises can be unpredictable. (Birds, traffic)	
Check your background	_
The background of your shot shouldn't contain inappropriate items. Also, give the shot some depth - avoid filming directly against a wall.	
Check the lighting	
Don't point the camera at bright light sources, like windows. Additionally, avoid sitting or standing under overhead lighting.	
Check your audio / stay close to the camera	
Unless you have an external microphone, stay close to your smartphone or webcam (within 1m) for best results.	
Place the camera on a stable surface	
Avoid holding your device in your hands as this can make the footage look shaky.	
Make sure the camera is at eye level	
Prop your device up on household items to ensure the camera is at eye level. You don't want the camera looking up your nose.	
Check the device orientation	
Make sure your device is correctly recording in portrait or landscape format. By default, record your video in landscape.	
Check your appearance	
Is your hair looking good, are your clothes appropriate and are you happy with how you appear on camera?	

How to record

For best results, record your video using the default camera app on your device. Avoid recording videos using software like Zoom, which compresses the video and audio.

In your device's camera settings, record using the best quality possible – such as 1080p HD or 4K. If you have the option, record at 25 frames per second. For help and support, please contact us.





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